

**HIGHLAND PARK
PUBLIC LIBRARY**
Information & Imagination

CIRCULATING ROKU INFORMATION BOOKLET

TABLE OF CONTENTS: YOUR CIRCULATING ROKU

Library and Roku Information	3
What is in the Roku Kit	4
Setting Up the Roku	5
Navigating the Roku	6-8
Connecting the Roku Remote	6
Roku Remote Buttons and More.....	7
Remote Options	8
Connecting to Your Home WiFi	9-10
Library Streaming Services	11-12
Acorn, Netflix, Prime Video, Vudu Movies	11
Hoopla and Kanopy	12
Channel Guide.....	12
Link to Roku User Guides	13
Frequently Asked Questions	14-15

LIBRARY AND ROKU INFORMATION

Library's Contact Details

Phone: 847-681-7033

Email: avmail@hplibrary.org



Regular Hours

Monday - Friday: 9AM - 9PM

Saturday: 9AM - 5PM

Sunday: 1PM - 5PM

Roku Circulation Periods

7 Day Circulation with one renewal

*

Late return fines are \$1.00 per day

Rokus must be returned to a staff member of the Film & Music Department at the Highland Park Public Library. Please do **not** return Rokus to the after-hours drop box or to any other Library location.

If you have any questions about your Roku once you get it home, please do not hesitate to contact the Library! Anyone at the Film & Music desk will be able to assist you. If your question arises after Library hours, please either leave a voice message or send an email (avmail@hplibrary.org) and the Library will respond upon opening the following day.

Thank you!

WHAT IS IN THE ROKU KIT



The Circulating Roku Kit should come with five items, this booklet not included. When you return the Roku Kit, please make sure that all five items are zipped into their accompanying bag.

The items within the Roku Kit are as follows:

1. The Roku Stick itself!
2. The Roku's USB Power Cable.
3. The Roku's USB Power Extender Cable.
4. The Power Adaptor.
5. The Roku Remote.

The Roku Remote is battery powered and operates with two (2) AA batteries.

SETTING UP THE ROKU

This walkthrough will hopefully make physically setting up the Roku easy and painless!

The Library recommends assembling the Roku and its cords before plugging anything in.

The assembling process is as follows:

- A. The Roku Stick (1) is attached to the small end of the Roku USB Power Adaptor (2)
- B. The Roku USB Power Adaptor's (2) larger end goes into the Roku's USB Power Extender Cable (3), which is the longest cord
- C. The USB end of the Roku's USB Power Extender Cable (3) goes either into the Power Adaptor (4) **OR** into an open USB port on your TV!
- D. The Power Adaptor (4) goes into an electrical power socket (if you have used an open USB port, you may skip this)

You now have everything set up!

Note: In the event that the TV does not immediately register the Roku, you may need to switch your TV's input to the HDMI port with your home remote. Volume can continue to be controlled with your home remote as well.

Before setting up the Roku Kit:

- Ensure that there is either an outlet or power strip close enough that the cord will reach the Roku Stick (1) OR that your TV has an extra USB port for the charger.
- Be able to locate the HDMI Port on the TV or monitor you will be using. HDMI Ports will look like this:



NAVIGATING THE ROKU: PAIRING THE ROKU REMOTE

In the case that the Roku Remote does not immediately register with your TV, there are a few steps to re-pair the remote.

First, remove the batteries from the Roku Remote.

Next, unplug the Roku and wait five seconds before plugging the system back in and letting it restart.

Once the Roku is displaying the home screen, reinsert the remote batteries. When the batteries are back in, press and HOLD the pairing button (seen right) until you see the pairing light on the remote begin to flash. If the light does not flash, try again.

It may take the remote a little while to establish a connection with the Roku device. Once a connection is established, the remote pairing dialogue should appear on the TV screen and lead you through the process.

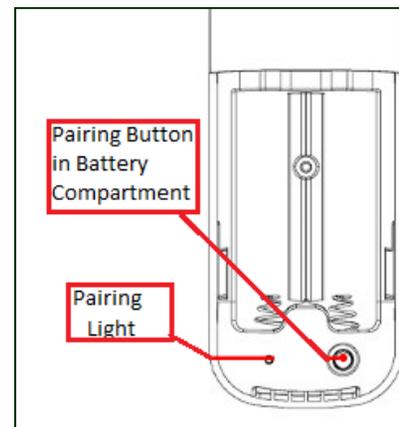


Image source: <https://support.roku.com/article/208755708-troubleshooting-your-roku-remote>

NAVIGATING THE ROKU: ROKU REMOTE BUTTONS & MORE

The Roku is navigated through use of its accompanying remote. Here is a little about each button and what it can do.

The back button will take the user back one screen.

The Roku is controlled through the use of these four directional buttons and the OK / middle selection button.

The four preset channel shortcuts show the logo of a preset streaming provider. Pressing a button displays the channel's main page if the Library subscribes to the service.
Note: The Library does not have Hulu or Sling.

The home button will return users to the Roku's Home Screen

On some TVs, the Power Button is able to turn the TV off/on. Most systems are still controlled by their remote.

The middle six buttons on the Roku help control what is on screen!

Top left is the **instant replay button** which will replay the last 7 seconds. The **microphone** is the voice search and command button. Press and hold to verbally search; release the button when done speaking. The **asterisk** displays additional options when available.

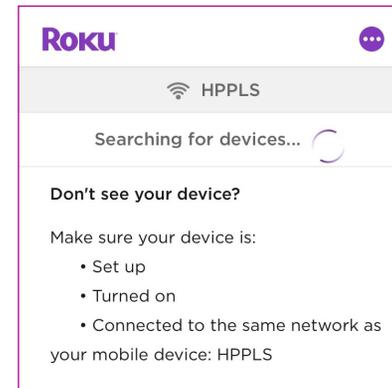
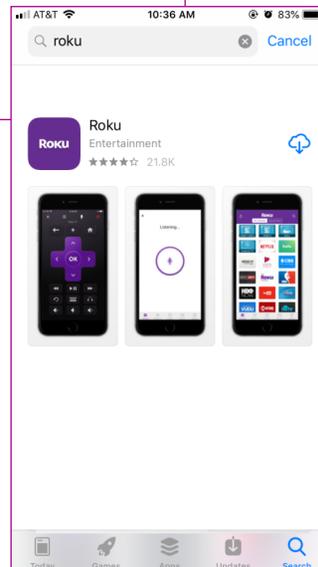
The bottom three buttons are the media playback controls. They are, in order: **rewind**, **play/pause**, and **fast forward**. Press rewind or fast forward one, two, or three times to control the speed.



NAVIGATING THE ROKU: ROKU MOBILE APP REMOTE

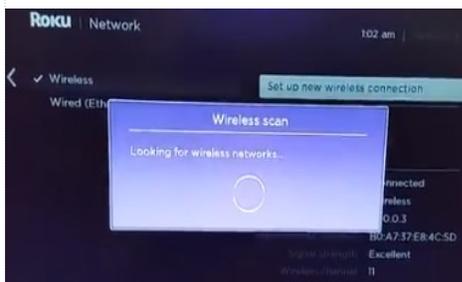
Want another option other than the physical remote *after* you have connected the Roku to the Internet? You can download the Roku mobile application to your iOS or Android device instead! With the mobile app you can control the Roku, use your keyboard to search, and can even plug headphones into your device for private listening.

Open the App Store (iPhone) or the Google PlayStore (Android) and search for "ROKU." The application displayed to the right is the official Roku Application.



Make sure that your device and the Circulating Roku are on the same wireless (WiFi) network in order to successfully pair the Roku Application to the Roku. The Circulating Roku should appear where it says "Searching for devices..." in the image above.

CONNECTING TO YOUR HOME WIFI



Once you have the Roku set up and displaying on your home TV (see page five), you will be able to use the Roku Remote (item number 5 in the Roku Kit from page four) to navigate on-screen and connect to an Internet WiFi connection.

You will need to connect to WiFi in order to use the Roku's services.



To find your home WiFi, use the **purple arrows keys** on the Roku Remote to navigate to **Settings** on the left side of the screen. Once in Settings, navigate to **Network > Set Up Connection** and select Wireless. A list of available WiFi Networks will appear, your own WiFi Network being among them!

Hint: If you do not know your wireless password, it is most often found on the Wi-Fi router.

The Circulating Roku Kits require that patrons have an existing, personal home Wireless Internet / WiFi connection. Going out of town with your Roku or not sure if you have WiFi? Streaming quality may vary, but ask about the Library's Circulating Wireless Hotspots and see if your vacation destination is in their coverage area!

CONNECTING TO YOUR HOME WIFI (CONTINUED)

After selecting your home WiFi, you will be prompted to input your password. When the correct password is input, the Roku will show a series of popups to indicate that it has connected to the WiFi and tested the signal strength. A message will appear when the WiFi successfully connects.*

*If the WiFi does not successfully connect, make sure that the correct WiFi Network was selected and reinput the password, paying close attention to whether the password has upper- or lower-case letters included.



Once your WiFi is connected, you will have access to all of the streaming services provided through the Roku!

Grab some popcorn and sit back for a movie or TV marathon or see the following pages for more information on things like: AcornTV, Prime Video, Netflix, Vudu Movies, and more!

LIBRARY STREAMING SERVICES: ACORN, PRIME VIDEO, NETFLIX, VUDU

The Highland Park Public Library has Prime Video, Netflix, Acorn, and Vudu account access set up for patron use on the Circulating Rokus! Here is a little more about each service:



NETFLIX: Netflix streaming service provides access to movies, TV, and original shows. Streaming content is unique to each service and is added to or removed from Netflix on a monthly basis, so there's always something new to view!



PRIME VIDEO: Your favorite movies, TV, and original content, as available via Amazon Prime!

How do you know it is included on PrimeVideo? It will have a banner in the upper left corner, as seen here.



VUDU: The Library's Vudu account houses digital copies of movies and TV shows that are reflected in the Library's own Film Collection. The Vudu account does not have an exhaustive selection, but Library-owned titles are added to VUDU when possible.

ACORN: Acorn is a subscription service that provides access to television programming from the United Kingdom, Ireland, Canada, Australia, and New Zealand. Can't wait for that new season of *A Place to Call Home* to reach North America's DVD market? Now you won't have to!



Patrons are welcome to sign into their personal account(s) on any application provided on the Circulating Rokus! Library staff will sign out any non-Library accounts after Rokus are returned.

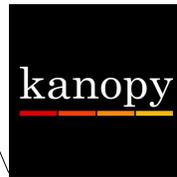
**LIBRARY STREAMING SERVICES:
HOOPLA, KANOPY, AND CHANNEL GUIDE**



Hoopla Digital is an amazing web and mobile platform that provides Library patrons with a wide range of content. Download or stream eBooks, eAudiobooks, movies, TV shows, graphic novels/comic books, music albums, and more—all through your Library! Hoopa Digital has a limit of 10 checkouts per month; movies and TV content go out for 72 hours, music for 7 days, eBooks & eAudiobooks for 21 days.

Kanopy is streaming video platform for public libraries that offers access to over 3,000 award-winning documentaries, classic, and independent films—including children’s programming!

Kanopy is also available on your home desktop computer and as an application.



PBS

Allows you to watch your favorite programs from PBS and your local station anywhere you roam.



PBS Kids

The PBS KIDS channel for Roku features thousands of videos from top PBS KIDS series.



YouTube

Watch your favorite YouTube videos, channels, music, and more from the YouTube application.



Sony Crackle

Stream blockbuster movies, TV shows, and original content with a continuously updated rotation of entertainment!



The Roku Channel

The Roku Channel features hundreds of hits and live 24/7 news (US only) with no subscription, fees, or logins required.



USEFUL LINKS FOR ROKU USERS

Want more information on the Roku and how to best use the device for your movie, TV, and music entertainment? The Library has a great webpage to help:

<https://www.hplibrary.org/roku>

Want more options? Here are a few helpful links leading to Roku's own website!

Roku's How to Set Up Your Roku Streaming Stick

<https://bit.ly/2qczQLD>

Roku TV User Guide (Version 8.1)

<https://bit.ly/2EDMEqR>

How To Videos: Using Your Roku

<https://bit.ly/2yL9ciK>

FREQUENTLY ASKED QUESTIONS

Q: Where do I return the Roku? Can I drop it off at another Library?

Answer: Rokus must be returned to a staff member of the Film & Music Services Department at the Highland Park Public Library. Please do **not** return Rokus to the after-hours drop box or to any other Library location.

Q: What is meant by “streaming” content?

Answer: “Streaming” refers to the act of sending or receiving data—especially video or audio—via a computer network in a continuous flow, or stream. With respects to the Roku, the streaming video and music services occur through an Internet network.

Q: Who do I contact if I have a question?

Answer: Please contact the Film & Music Services department at the Library! Our phone number is 847-681-7033 and our email is AVMAIL@HPLIBRARY.ORG; if you have a concern after the Library’s open hours, please do not hesitate to leave a voice message or email.

Q: What happens if I use my personal login for an application?

Answer: It is always good practice to logout before returning the Circulating Roku Kits, but never fear! The Roku Kits go directly to a Highland Park Library Staff Member who checks that the device is clear of patron login credentials and reset to Library standards.

FREQUENTLY ASKED QUESTIONS—CONTINUED!

Q: If I misplace or break the Roku, what happens?

Answer: The Highland Park Public Library's policy on damaged or misplaced items is online at the following location:

<https://www.hplibrary.org/roku>

In the case of a damaged Roku Kit, please see the Library's Film & Music Services desk; *please note that the Library does not accept a replacement in lieu of payment.*

Q: How long is the Roku checkout period? Are there fines?

Answer: The Circulating Rokus go out for seven (7) days with one renewal option. The Roku, like our other materials, will automatically renew if possible. There are fines; Highland Park Public Library charges \$1.00 per day in fines for late items.

For more information on fines and the Roku Lending Policy, please visit: <https://www.hplibrary.org/roku>

Do you have a question that was not answered here? Please let us know! We are always looking to provide more information and your question could help us answer other patrons in the future.



*Highland Park Public Library * 847-432-0126 * 494 Laurel Avenue, Highland Park, IL 60035*